

TKC HEALTH MEDICAL TOURISM DISTANCE SALES AGREEMENT

Contracting Parties:

Service Provider (Seller): TKC HEALTH

Address: Kazım Dirik, 284.Street No:2/409 FOLKART TIME Bornova/İZMİR

Tax ID: 845 068 5401

Phone: +90 530 104 2596

Email: info@tkchealth.com

Customer (Buyer): Patient

Subject of the Contract:

1.1. The Seller offers health services within the scope of medical tourism, including health packages and other services, under the TKC HEALTH brand.

1.2. The Customer intends to purchase health tourism services offered by TKC HEALTH.

Order and Payment Terms:

2.1. When the Customer wants to purchase health tourism services, they apply through the communication channels specified by TKC HEALTH.

2.2. TKC HEALTH evaluates the customer's requests and provides a suitable health tourism package offer.

2.3. When the Customer accepts the offer, they make a payment according to the payment conditions determined by TKC HEALTH. The online deposit payment includes receiving a portion of the payment in advance.

Cancellation and Refund Terms:

3.1. If the Customer wishes to cancel the purchased health tourism service, they comply with the cancellation and refund policies determined by TKC HEALTH.

3.2. In case of cancellation, refund procedures are carried out within the rules set by TKC HEALTH.

Online Deposit Payment:

4.1. The Customer agrees to make an online deposit payment when purchasing health tourism services.

4.2. The online deposit payment is received to confirm the customer's reservation and secure their spot.

4.3. Online deposit payment is made through the payment method chosen by the customer and the secure payment systems provided by TKC HEALTH.

Privacy and Security:

5.1. Parties agree that the information shared within this contract will remain confidential and be securely stored.

5.2. TKC HEALTH uses the customer's personal information only for providing the service and within the framework of legal obligations.

Applicable Law and Jurisdiction:

6.1. This contract is subject to Turkish Law.

6.2. Istanbul Courts and Execution Offices have jurisdiction over the resolution of disputes.